Islet Core Policies:

- **a.** Confidentiality The Islet Core will maintain confidentiality of its users and their need for services, in accordance with Indiana University policy. Maintenance of HIPAA policies do not apply to the Islet Core as no identifiable human materials will be procured, transferred, or used by the core.
- **b. Conflict resolution** Conflicts arising between the Islet Core and an end user will be brought to the attention of the Core Director, Dr. Evans-Molina, who will resolve any issues in an equitable and collegial manner. Issues that cannot be resolved by the Core Director will be brought before the Executive Committee of the Diabetes P30 Grant (NIH NIDDK P30 DK097512).
- c. Cost Recovery/Payment Policies Costs will be billed monthly by the Business Manager to each end user. The expectation is that the user will pay his/her charges in a timely fashion by providing an account number against which to charge services. In the event of disputes, such disputes will be brought to the attention of the Business Manager and Director within 2 weeks of billing. In the event payment is refused or is not paid within 3 months of the time of service, the user may be barred from further use of the Core services.
- **d. Prioritization of work** The Core is funded through monies provided by the NIH through grant NIH NIDDK P30 DK097512. Prioritization will occur in the following order: (1) Members of the Diabetes Center P30, (2) IUSM users, (3) Purdue/IUPUI/IUB/Notre Dame users, (4) outside academic institutions, (5) industrial partners. Offered Core Services will take priority and will be performed on a first-come, first-served basis. It is expected that the user will contact the Core Managing Director to schedule such services. It is also expected that the user will have prior IACUC approval for the performance of core services, and such approval must be provided at the time core services are requested. The Islet Core is available to provide guidance for IACUC amendments to include Core services.
- **e. Publication –** The user is free to publish any and all data that emanate from core services and there is no expectation of co-authorship for either the Core Manager or Core Director, unless part of a pre-arranged collaboration. It is expected that all users acknowledge services of the Islet Core and NIH grant NIDDK P30 DK097512 in publications that include services of the Islet Core.