



ENGAGING THE PATIENT

Shared Medical Appointment

What is a Shared Medical Appointment



- **Multidisciplinary support:**
 - RD
 - Pharmacist
 - Provider
- **3 + month**
 - 1 meeting per month for 3 months
 - 1 follow up meeting at 6 months
- **2 hours in length**
- **Group of 6-8 participants**
- **Standard of Work**

Roll Out Details



- **Currently have 3 SMA's ongoing**
- **Reaching out to additional clinics to vet their willingness**
- **Should be pharmacist driven from within the clinic**

Provider Role



- **Provider determines patients “best fit” for SMA**
- **Provides a list of these patients**
- **Invites them personally through phone call or at a normal appointment**
- **Is a member of the multidisciplinary team at all 3 meetings**
- **Follows up with patient at 6 month meeting**

A Challenge or a Joy!



- Began with a different focus
- “It’s mine”
- RIE: Standardize SCR diabetes education
- Potential due to all of the services and assets we have
- Recently have been able to schedule SMA’s
- Study sheets were taken back to IRB slowing the process
- Time and other responsibilities come in to play
- Providers vary in support of the SMA
 - RVU
 - Time

And the patient says.....



- Focus groups held at first visit to explain and gain consent
- Focus groups held at the last visit to determine what worked
- Currently these are being held
- Start up for this was slow and applied for extension

Other Primary Care Partnership Opportunities



- **Behavioral Health**
- **Promote Community Health Services**